

SOLIHULL METROPOLITAN BOROUGH COUNCIL

Solihull Metropolitan Borough Council – Report of Local Government Ombudsman

The Local Government Ombudsman has issued a report following her investigation of a complaint against Solihull Metropolitan Borough Council.

The complaint was about an Adult Care Services – Charging matter. The complaint relates to a period of time when this service was provided by Solihull Care NHS Trust on behalf of the Council.

The Ombudsman found that there had been fault on the part of the Council, and this had caused injustice to the complainant. The Council must now consider the report and tell the Ombudsman within three months (or such longer period as she may agree) what it proposes to do.

Copies of the Local Government Ombudsman report will be available for public inspection during normal office hours in Solihull Connect at Theatre Square, Theatre Square, Solihull B91 3RG for three weeks starting on 22 January 2016.

Anyone is entitled to take copies of the report or extracts from it. Copies will be supplied at a reasonable charge.

**Nick Page, Chief Executive,
Solihull MBC, Manor Square, Solihull B91 3QB.**

14 January 2016.